

# Retailer Report

**January/February 2013** 

# Forty and Fabulous!

When the Lottery had its first drawing in May 1973, no one could have predicted how successful it would become. Since then, the Lottery has entertained players with exciting games and promotions, created countless millionaires and generated more than \$12.8 billion in revenue for the state. Maryland Lottery revenue supports important causes such as education, public health, public safety and the environment. Through the years, retailers like you have earned a lot of commission from the Lottery. In Fiscal Year 2012, retailers received more than \$118 million in commission.

So why not celebrate 40 years of growth and accomplishment with some great initiatives and promotions? Earlier this month, the *40 Rubies* scratch-off kicked off our "ruby" anniversary. The \$10 ticket has a top prize of \$100,000 and a unique second-chance contest with four drawings. Players can mail in non-winning tickets to be entered for the drawings held throughout the year. At each drawing, four winners will be selected – one will win \$40,000 and three will each win \$4,000. The selected winners will be notified, but to keep up the suspense, they must come to a Lottery sponsored event to discover how much they won.

In addition to the ticket, beginning March 2, the Maryland Lottery will have a featured exhibit at the Baltimore Museum of Industry in downtown Baltimore. The exhibit, which will explore the history of the agency, will showcase 40 years of Maryland Lottery tickets, signage, televised drawings, drawings machines, photographs and more.





#### Congratulations! These retailers have been selling Maryland Lottery tickets since day one!

Angel's Food Market in Pasadena
Angle Inn in Baltimore
Bakers Liquors in Chester
Browns Discount Liquors in Frederick
Drug City Pharmacy in Baltimore
Eastover Liquors in Oxon Hill
Elbes Beer/Wine in Silver Spring
Fibus Drug Store in Baltimore
Garden Bar in Baltimore
Gold's in Baltimore
Goldberg's Cut Rate in Baltimore
Marchones Italian Deli in Silver Spring
Mars Supermarket #1 in Baltimore

Maryland News Center in Hyattsville McKay's Foodland in Hollywood Montgomery Plaza Liquors in Baltimore Pops Tavern in Baltimore Royal Farms #02 in Baltimore Royal Farms #07 in Pasadena Royal Farms #11 in Baltimore Royal Farms #14 in Baltimore Royal Farms #15 in Baltimore Royal Farms #20 in Baltimore Royal Farms #28 in Baltimore Royal Farms #29 in Baltimore S&W Liquors in Temple Hills

Seibels Dairy Bar in Burtonsville State Line Liquors in Elkton Stricks Restaurant in Temple Hills Three Brothers in Baltimore Triple L Restaurant in Baltimore 7-11# 11647 in Riverdale 7-11 #11655 in Glenarden 7-11 #11663 in Mt. Ranier 7-11 #22053 in Wheaton 7-11 #27670 in Bladensburg 7-11 #29216 in Silver Spring

If you have any pictures of your store when the Lottery first began in 1973, please email them to Gail Pelovitz at gpelovitz@msla.state.md.us

### **Message from the Director:**

I hope you had an enjoyable holiday season with your loved ones and have jumped head-first into the New Year. There are big things happening with the Lottery in 2013 that we are excited to share with you and our players. From the game show-themed *The Price is Right* scratch-off to the commemorative *40 Rubies* ticket, we have quite a few new and fun games that we will introduce.

The New Year also brings new commissions for all Lottery retailers. As you may have seen, your sales commission was raised from 5% to 5.5% as of January 1. If you have any questions about this change, please ask your sales rep – they're happy to help.

As always, I want to express my gratitude for all of your efforts and dedication during the last year. We often have players come into our headquarters, grateful for the helpfulness and kindness shown by you, our retailer partners. The relationships that you build with players are often the most important factor in what keeps them coming back.

Again, I want to thank you for being a dedicated member of our Lottery family and want to wish you happiness, success and good health in the New Year.

Stephen Martino

## Congratulations to Two Impressive District Managers

John Martin, Assistant Director for Lottery, presents awards

### **Scott Kershow** (Fourth Quarter FY2012)



"Scott is a very dependable and optimistic employee. The 'singing salesman' is ready to go at a moment's notice and is enthusiastic when it's time to help the team overcome obstacles."

- Mary Newman Regional Manager

### **Bob Crawford** (First Quarter FY2013)



"Bob continues to expand his business in Prince George's County and Southern Maryland. He added nine new locations and two upgrades in FY12. Bob is very attentive to his retailers."

> - Donna Zawitowski Regional Manager



# *It's a Wonderful Life* **Retailer Incentive Winners**

Quick Mart Annapolis Crossroads Food Mart 7-11 #25403 Edgewood Amoco BP Shore Stop #264 Largo Liquors S. Potomac Shell Best One Food Mart Milford Liquors (twice!) Lime Tree Liquors Connie's Market Ranch Liquors Northside Liquors Piscataway Liquors Noah's Super Market Rockville Service Center Mars #10 Kenwood Liquors Ye Olde Farm Spirit Shoppe Plaza Liquors (Pasadena) Glen Burnie Texaco Suitland Rd. Chevron Glenmont Beer & Wine



# You Ask ... We Answer!

#### **Retailer Question:**

I've noticed my Lottery sales are lagging compared to last year. What can you do to help me?

#### **Answer:**

The Lottery offers numerous programs and strategies to help every retailer increase sales. We continue to offer approximately four new instant ticket games every month. You can help yourself by making sure these new games are activated, ready for sale and on display the day you receive them. Your district manager can offer merchandising suggestions to improve ticket displays on your sales counter and increase your selling opportunities. Also, make sure everyone on your sales staff is aware of the jackpot amounts during the week. By asking each of your customers if they'd like a jackpot ticket for that night's drawing, you'll see incremental gains in your online sales. For additional information on these programs, and other sales improvement opportunities, speak with your Lottery district manager on their next visit.

### Your Lottery Reference Guide

Extrema Lottery Terminal & Player Activated Terminal (PAT) 888-427-7568

Instant Ticket Vending Machine (ITVM) 800-820-7406

Tel-Sell Scratch-Off Ticket Ordering 866-832-1477

Customer Service at Lottery Headquarters 410-230-8800 (ask for your sales rep)



Returns January 21 – February 17!



## **NEW SCRATCH-OFFS**



LAUNCHING FEBRUARY

\$2 On the Money

\$10,000 Top Prize

\$3 Luck

\$30,000 Top Prize

\$5 The Price is Right®

\$50,000 Top Prize

**LAUNCHING MARCH** 

**\$1** *3's a Charm* 

\$1,000 Top Prize

**\$2** *2X Cash* 

\$20,000 Top Prize

**\$5** *\$50 Grand Slam* 

\$50,000 Top Prize

**\$10** *Green Streak* 

\$100,000 Top Prize

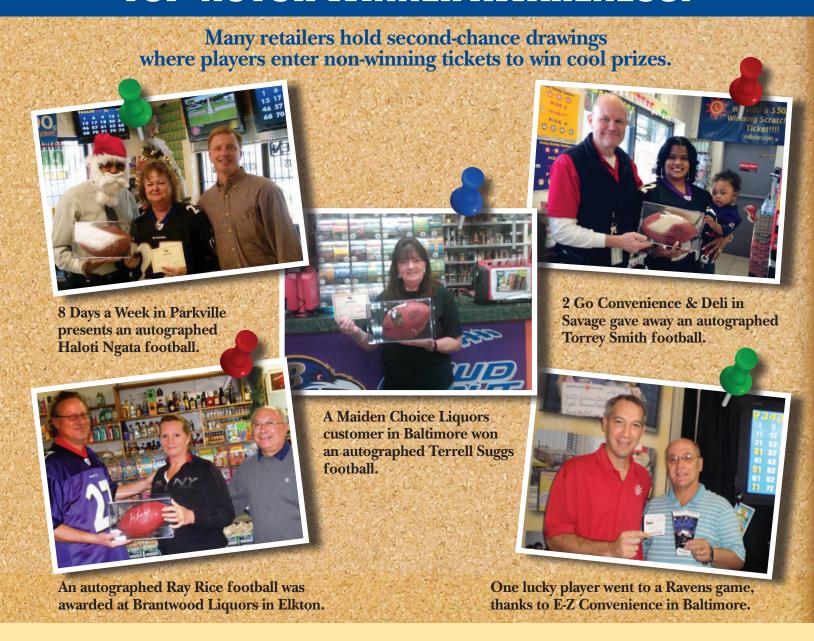
# "Come on Down" and Play *The Price is Right*"!

Everyone's favorite game show, *The Price is Right*®, is now a scratch-off! Beginning January 28, players will have the chance to win up to \$50,000 instantly and can enter online bonus drawings. Six winners will be selected and travel to Las Vegas where they will play the Las Vegas Game Show Experience for a chance to win up to \$1 million. Drawings will be held on a monthly basis beginning in March and ending in August.





## **TOP-NOTCH WINNER AWARENESS!**



#### Advertise when you sell a winning ticket. It's a great way to increase your sales!



Herb's Deli & Spirits in Edgewood happily displays a sign touting the big winning ticket sold at their store. Last November, they sold Almerta Williams a \$2 million second-tier winning Powerball ticket!



One Stop Convenience & Deli in Reisterstown uses their electronic sign to advertise big winners sold at their store. They offer free tickets to those who cash winning tickets over \$250 – a surefire way to keep customers coming back!



## **Big Scratch-Off Winners!**

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Store	City	Prize	Game		Store	City	Prize	Game
Sams Wine N' Spirit	Owings Mills	\$1,000,000	Lucky 7s Gamebook		Captain John's			
Tobacco Outlet	Abingdon	\$250,000	Ravens Cash Fantasy		Crabhouse	Cobb Island	\$10,000	Aces High
7-11 #28890	Mount Airy	\$100,000	Double Cash		Takis Pizza & Restaurant	Baltimore	\$10,000	Diamonds
Super H Convenience	Waldorf	\$100,000	10X Payday Payout		Nursery Road Liquors	Linthicum	\$10,000	Fruit Twist Crossword
Eddie B's Market	Baltimore	\$100,000	A Wreath of Franklins		Royal Farm #047	Baltimore	\$10,000	Money Multiplier
Town Center Market	Riverdale	\$100,000	Green Bucks		Royal Farm #012	Lutherville	\$10,000	Money Multiplier
7-11 #11620	Bel Air	\$100,000	A Wreath of Franklins		Forest Drive Liquors	Annapolis	\$10,000	A Wreath of Franklins
Country Liquors	Westminster	\$50,000	Tax Free \$50,000		Quick Convenient Mart	•	\$10,000	Triple Green Crossword
Woodlawn Sunoco	Baltimore	\$50,000	Monopoly		Casa Blanca Chevron	Silver Spring	\$10,000	Aces High
Wheaton Winery	Silver Spring	\$50,000	Triple Payout		7-11 #33046	Frederick	\$10,000	Cash Blast
Krauszer Food Shop	Baltimore	\$50,000	Lucky 7s Gamebook		7-11 #23753	Baltimore	\$10,000	A Wreath of Franklins
J & J Grocery & Deli	Baltimore	\$50,000	Sweet Riches		7-11 #26753	Baltimore	\$10,000	10X Payday Payout
New City Mart	Baltimore	\$50,000	Triple Green Crossowrd			Baltimore	\$10,000	Ravens Cash Fantasy
Island Liquors	Joppa	\$50,000	The Golden Ticket		Greenbriar Greenbriar	Duitiniore	Ψ <b>2</b> 0,000	Turrens cum Turrus)
7-11 #28813	Gaithersburg	\$50,000	Aces High		Wine & Spirits	Bel Air	\$10,000	A Wreath of Franklins
Flamingo Inc.	Oxon Hill	\$50,000	Triple Green Crossowrd		Langley Park		***	
Mars #17	Edgewood	\$50,000	Get Rich		Beer & Wine	Hyattsville	\$10,000	Diamonds
Woodmoor Super Mart	Silver Spring	\$30,000	Stacked With Cash		Oakland Mill Liquors	Sykesville	\$10,000	Get Rich
Giant #352	Baltimore	\$30,000	Stacked With Cash		Cavetown Liquors	Cavetown	\$10,000	Lucky Streak
Belvedere Plaza Liquors	s Baltimore	\$30,000	Hot Doubler		Rodman's Discount Stores	Silver Spring	\$10,000	A Wreath of Franklins
Urbana Liquors	Frederick	\$30,000	Red Line Bingo Tripler		Tobacco Barn	Baltimore	\$10,000	Cash Blast
Eutaw Market	Baltimore	\$30,000	Blackout Bingo		Center City Tiger Mart		\$10,000	Triple Green Crossowrd
PI's Deli	Laurel	\$30,000	Crack the Code		Woodman Liquors	Baltimore	\$10,000	Blackout Bingo
Aspen Hill Liquors					Universal Supermarket		\$10,000	Hot Casino Cash
Beer and Wine	Silver Spring	\$30,000	Blackout Bingo		Mall Spirits	Baltimore	\$10,000	Green Bucks
Harford Convenience	Baltimore	\$30,000	Fruit Twist Crossword		Lee's Market	Laurel	\$10,000	Cash Up Doubler
Royal Farm #016	Baltimore	\$30,000	Lucky Lines		7-11 #32426	Prince Frederick	\$10,000	Ravens Cash Fantasy
Davidsonville BP	Davidsonville	\$20,000	It's A Wonderful Life		Sheetz #068	Williamsport	\$10,000	A Wreath of Franklins
7-11 #11556	Bowie	\$20,000	It's A Wonderful Life		Village Way Liquors	Walkersville	\$10,000	Fruit Twist Crossword
Sunoco Gas Station	Eldersburg	\$10,000	Triple Win		Jerry's Bar	Baltimore	\$10,000	Payday Doubler
Molly's Mart	Kennedyville	\$10,000	Money Multiplier		Easton Shell	Easton	\$10,000	Bonus Bucks
Lake Forest Exxon	Gaithersburg	\$10,000	Money Multiplier		Royal Farm #070	Joppa	\$10,000	Ravens Cash Fantasy
Spirit Shop	Ellicott City	\$10,000	Ravens Cash Fantasy		7-11 #11727	Bethesda	\$10,000	Hot Casino Cash
AC&T	Hagerstown	\$10,000	Diamonds		Ranch Liquor	Lusby	\$10,000	Blackout Bingo
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Potomac Liquors	Hagerstown	\$10,000	Payday Doubler		Largo Liquors	Upper Marlboro	\$10,000	Platinum Cash
EZ Quick Food Mart	Pasadena	\$10,000	Lucky 7s Gamebook		E-Z Convenience	Baltimore	\$10,000	Silver and Gold
House of Liquors	Westminster	\$10,000	Ravens Cash Fantasy		Omid's Crown	Columbia	\$10,000	Get Rich
Odenton Liquors	Odenton	\$10,000	Cash Up Doubler		Giant #338	Accokeek	\$10,000	Double Cash
Jessup Deli	Elkridge	\$10,000	Payday Doubler		Royal Farm #077		\$10,000	Double Cash
Pikesville Chevron	Baltimore	\$10,000	Wild 10s		Food Lion #2587	Edgewood Westminster	\$10,000	
Ballenger Creek Pike Exxon	Frederick	\$10,000	A Wreath of Franklins		7-11 #23705	Annapolis	\$10,000	Double Jackpot Cash Blast
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Royal Farm #014	Baltimore Over 1511	\$10,000	Blackout Bingo	6)				
Al's Supermarket	Oxon Hill	\$10,000	Cash Stash	*				